



Ali, a Nigerian migrant who stayed at the N'Djamena transit centre in 2020.

KEY HIGHLIGHTS



3 transit centres
N'Djamena (2) ; Faya (1)



From 2019 to 2020, 503 migrants including 322 men (64%) and 181 women (36%) received assistance in transit centers before returning to their countries of origin.



172 minors received assistance in the centres.

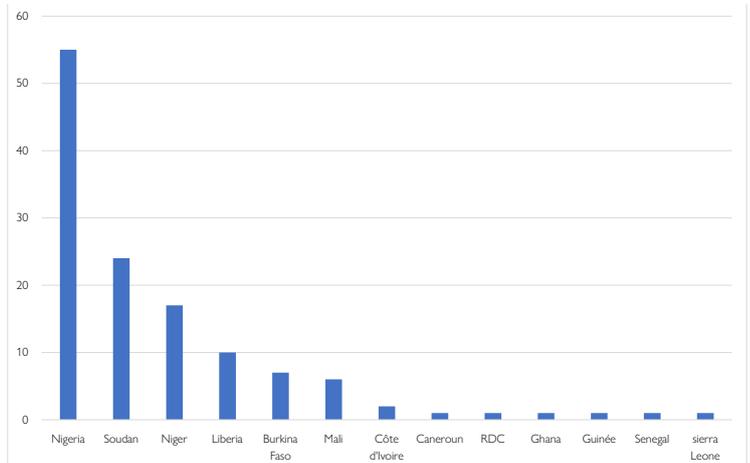
The International Organization for Migration (IOM) is implementing a program to support the protection and the sustainable socio-economic reintegration of returning migrants to their countries, and to provide direct humanitarian assistance to migrants in transit centers and along migratory routes. Within this framework, IOM manages three transit centres in N'Djaména, Chad's capital, and Faya in the north of the country. In these centres, migrants receive shelter and accommodation, food, hygiene kits, clothing for the most vulnerable, medical and psychological assistance as necessary.

KEY COUNTRIES OF ORIGIN OF MIGRANTS

SUPPORTED BY IOM IN THE TRANSIT CENTRES

The transit centres welcome migrants of different nationalities who request voluntary return assistance to their countries of origin. From 2019 to 2020, 503 migrants including 322 men (64%) and 181 women (36%) received assistance in transit centers before returning to their countries of origin.

The top countries of origin of migrants who received assistance are Nigeria (55), Sudan (24) and Niger (17).



KEY SERVICES

In transit centers, migrants receive various services, including accommodation, medical assistance, catering, entertainment, various non-food items such as hygiene kits.



Accommodation



Medical assistance



Catering



Hygiene kits

For more information, please contact
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THE MIGRANT PROTECTION AND ASSISTANCE PROCESS



1. Reception

The first step in the migrant protection and assistance process is the reception in the transit centre. Migrants are either referred by the authorities, or can present themselves in one of the IOM offices in Chad, and IOM receives them according to the protection mechanisms established.



2. Immediate assistance

Once they are in IOM's care, migrants receive immediate assistance which can include accommodation in an IOM transit centre, catering, hygiene kits, and non-food items such as clothes.



3. Medical assistance

Depending on their needs, migrants can also benefit from health and/or psychosocial assistance. This is provided with IOM's medical partners in the different cities.



4. Consular assistance

For stranded migrants wishing to voluntarily return to their countries of origin, IOM facilitates the delivery of travel documents in direct cooperation with diplomatic representations.



5. Family tracing

For some migrants who have lost contact with their family members, IOM can organize family tracing to help these migrants reunite with their family members.



6. Assisted voluntary return

In addition to immediate assistance, IOM also provides logistical support for the voluntary return of migrants to their countries of origin. Depending on the country, this can be organised by car or plane.



7. Reintegration assistance

IOM provides returning migrants, including Chadians who return to Chad using IOM's AVR programme, guidance and support for their socio-economic reintegration. This process enables returning migrants to reestablish the economic, social and psychosocial ties necessary to securing their livelihoods, preserving their dignity and integrating into civic life.

ALI'S STORY

My name is Ali and I am from Niger. I came to Chad with the help of an Ivorian man who offered me a job in a spare parts shop. The work was hard but rewarding. My job was to off load the spare parts when they arrived in the shop and to sort them. One day, I had a problem with my boss about money. He wasn't paying us. Some of the workers – who were also migrants – ran away. But others like me were arrested and jailed. I spent close to 7 years and a half in jail. During that time, I never heard from the man who brought me here.

With help from others, I reached out to our Embassy here in N'Djamena. The Ambassador helped me get out of jail, and even hosted me in his house for some days. The Ambassador put me in touch with IOM and brought me to the transit centre himself the first time. All the time I stayed at the transit centre, he did not give up on me. He kept checking on me to make sure I was doing well.

I am happy to be going back home. With COVID-19, things have been much more difficult and I have not heard from my family. But I thank God for this chance to reunite with them. When I return, I want to get back into trading so I can provide for my family and mother. That is the only thing I know how to do.

Initiative conjointe
UE-OIM pour
la Protection et
la Réintégration
des migrants

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**SUSTAINABLE
DEVELOPMENT GOALS**



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